

# Out of City Residential **Customer Utility Information**

City of Warrenton Finance Department Hours: 9:00 AM-5 PM Monday thru Friday PO Box 250 Warrenton OR, 97146 (503)861-2233

Revised 04/30/2025

## SERVICES & RATES

#### **Water Service**

#### 3/4" Meter

\$52.95 Consumption up to 2,000 gallons Base Rate \$7.56 Per 1,000 gallons exceeding base consumption Consumption Rate \$30.00 Turn on / off, Locate, Final Read Service Call Charge

1" Meter

\$61.38 Consumption up to 2,000 gallons Base Rate

\$7.56 Per 1,000 gallons exceeding base consumption Consumption Rate

\$30.00 Turn on / off, Locate, Final Read Service Call Charge

The base rate for water will apply every month regardless of property occupancy status. Service to the property can not be discontinued.

#### BILLING GUIDE

Copies of city ordinances are available upon request, or by viewing the municipal code on our website.

Utilities provided by the City of Warrenton are billed on a monthly basis. Monthly utility charges apply regardless of property occupancy status.

Property owners will be responsible for utility charges while property is vacant. Per city ordinance, the property owner is ultimately responsible for any unpaid utility bill. Property owners will be notified if a tenant's account is past due.

Utility bills will be mailed from our office on or before the 5th business day of the month.

Utility bills are due in our office by 11:59pm on the last business day of the same month.

Payment may be made online, in our office or by using our payment drop box. Payment drop box is located at the front entrance. Drop box payments must be made by check or money order. No cash will be accepted in the drop box. Drop box payments are collected Monday thru Friday at 8 AM. Payments made after 8 AM will be collected and processed the following business day.

The City will not allow a new utility service to customers with an outstanding balance on any other account(s).

Payment of entire account balance required to restore service. For same day restoration of service, payment must be received before 2 PM. Payments received after 2 PM will be restored on the following business day.

### Past Due Process

**Late Fee** If not paid by 11:59pm on the last busi-

ness day of the month.

Sent to the property owner and the Reminder Letter

account holder (if different)

\$33 **Door Hanger** Hung on subject property if not paid by

11:59pm on the date indicated on the

reminder letter.

\$120 Shut Off If not paid by 11:59pm on the date indi-

cated on the door hanger

**Collections Process** Unpaid balances may be turned over to

a collection agency 90 days after shut

off fee assessed.

\$35 **Returned Pay-**

Amount of any returned payment and ment Fee fee is to be paid in cash. Failure to pay by deadline will result in resuming the

past due process.